



11-10-05 2642 TEW  
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/247,893  
Applicant : EDWARDS et al.  
Filed: : February 10, 1999  
TC/A.U. : 2642  
Examiner: : WILLIAM J. DEANE, JR.  
Docket No. : 4366-33  
Customer No. : 48500  
Title: : "DYNAMICALLY ALLOCATING SERVER RESOURCES TO  
COMPETING CLASSES OF WORK BASED UPON ACHIEVEMENT OF  
SERVICE GOALS"

"EXPRESS MAIL" MAILING LABEL NUMBER: EV 556790609 US  
DATE OF DEPOSIT: November 8, 2005

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TYPED OR PRINTED NAME: Barbara Tyndall

SIGNATURE: 

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL AMENDMENT AND RESPONSE**

Dear Sir:

Applicant submits this Supplemental Amendment and Response to address the Office Actions having mailing dates of April 26, 2005 and November 3, 2005. This Supplemental Amendment and Response is intended to correct errors in the Amendment and Response previously filed on July 21, 2005 and therefore replaces the previously filed Amendment and Response. Although the Applicant believes that no fees are due for filing this Supplemental Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 16 of this paper.